



# 2026 - 2030 Strategic Plan



# SSCHPL

Steger-South Chicago Heights Public Library

# Mission Statement

The Steger-South Chicago Heights Public Library will provide resources for lifelong learning.

# Vision Statement

The Steger-South Chicago Heights Public Library District will be an essential resource in connecting people with our world through the discovery of knowledge and culture. We will meet this challenge by providing access to information in a welcoming community environment.

# Core Values

- Equal access
- Intellectual freedom
- Service
- Diversity
- Literacy
- Lifelong learning
- Teamwork
- Creativity
- Responsible stewardship of all resources

# Strategic Direction 1: Increase Awareness of Library Services in the Community

## Goal:

Increase outreach and marketing efforts to reach community members who are not already library users.

## Expected Outcomes:

- Increase in library cardholder percentage
- Increase in one-on-one appointments with patrons
- Increased use of library resources and services
- Reaching unserved and underserved community members through targeted outreach efforts.

# Strategic Direction 2: Enhance Library Facilities and Infrastructure

## Goal:

Improve library facilities and infrastructure to improve patron experience and accessibility and support long-term use of the building.

## Expected Outcomes:

- Improved long-term infrastructure sustainability
- Increased satisfaction among patrons and staff with library facilities

# Strategic Direction 3: The Library as a Hub for Health and Wellness Education

## Goal:

Provide regular, credible, and reliable educational opportunities and resources to help patrons improve their personal well-being.

## Expected Outcomes:

- Expanded wellness programming and engagement
- Increased partnerships with area agencies

# Strategic Direction 4: The Library as a Hub for Building Community

## Goal:

Provide opportunities for community members to interact, collaborate, problem solve, and grow as neighbors.

## Expected Outcomes:

- Launching of new book clubs or social groups
- Creating a collaborative makerspace
- Expanded youth programming

# Next Steps

Staff will develop quarterly action plans to guide implementation of these plans. Review and adjustment will happen regularly.

Evaluation of this strategic plan will be ongoing and will be reported on a regular basis to the Board of Trustees.

Annual reports on our progress will be made available each year at the library.

# Steger-South Chicago Heights Public Library

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